

	Quality Policy	2010
Date: 9.4.2010	Issued and approved: Ing. Vladimír Dubský	Page: 1/1

LAMIREL PCB Europe s.r.o. deals with the deliveries of unassembled printed circuits boards, completion of components, their assembling, soldering and testing. The company is among the prosperous market players in which there is a growing need to manage the development of the internal structure in order to provide an efficient quality management system, thereby creating the prerequisites for better meeting the needs and expectations of our customers in providing our services for the area of deliveries, assembling and soldering of printed circuits boards.

Quality policy is based on the primary assumption of business, ie meeting the expectations, needs and requirements of our customers, and is an obligatory intention of company quality. It aims not only to maintain the position, ie to ensure competitiveness in our market, but also to achieve long-term stability and prosperity.

We need to create a functional quality system and its management to do above, so than we can minimize the quantity of internal and external disagreements and thereby create the prerequisites for further expansion of the company. It means to create a quality system according to the currently required ISO 9001: 2008 quality management system models, using it efficiently and continually improving it to serve its purpose - to meet customer requirements, to realize further expansion of the company to the satisfaction of our employees.

- We are aware of the importance of our customers and therefore we will do our maximum effort to achieve their satisfaction and to try to meet their requirements and anticipate their expectations.
- Company management will maintain and develop an internal environment in which employees can become fully involved in achieving the company's goals. At the same time, it will support the quality management system and maintain awareness of its operation at all management levels and for all employees.
- Employees are the basis of the company and their full involvement contributes to the achievement of an ever higher quality of our services. The target is to systematically create the right conditions for a high-quality task, ie to increase the qualifications and ability of their staff, and to rigorously plan prevent of time stresses and other confusions that aggravate the quality of the results of the activities.
- Provide the necessary resources for the functioning of all processes in the company, to manage the quality of ours processes and processes of contact with customers and contractors in a friendly atmosphere so that processes are approaching the optimum in terms of economic efficiency and achieved effects.
- In achieving targets to focus on identifying, understanding and managing each other processes as a system.
- One of the main focus of the company is the continuous improvement of its overall performance and prosperity.
- Decisions which they could affect quality of provided service, company stability, or customer satisfaction will be made on the basis of data and information analyzes.
- We are aware of the importance of our suppliers, therefore we have decided to cooperate with those suppliers, for whom we have sufficient trust and partnership and who are therefore on the list of our contractors.
- Our services must be in compliance with specified standards and, of course, with all safety standards, laws and regulations.